

# Privacy

Cabooter Group, located at Dirk Hartogweg 14, 5928 LV Venlo, The Netherlands, is responsible for processing personal data as outlined in this privacy statement.

## Contact details:

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Amber Schuurman is the Data Protection Officer of Cabooter Group. She can be reached at [info@cabootergroup.com](mailto:info@cabootergroup.com)

## Personal data we process:

Cabooter Group processes your personal data because you use our services and/or because you have provided them to us.

## Below is an overview of the personal data we process:

- First and last name
- Address details
- Phone number
- Email address
- IP address
- Other personal data that you actively provide, for example, by creating a profile on this website, in correspondence, and by telephone.
- Location data
- Data about your activities on our website
- Information about your browsing behavior across different websites (for example, because this company is part of an advertising network)
- List of customer contact details via an app
- Internet browser and device type

## Special and/or sensitive personal data we process:

Our website and/or service does not intend to collect data about website visitors who are younger than 16 years unless they have permission from parents or guardians. However, we cannot check if a visitor is over 16. We advise parents to be involved in their children's online activities to prevent data about children from being collected without parental consent. If you believe that we have collected personal data about a minor without that consent, please contact us at [info@cabootergroup.com](mailto:info@cabootergroup.com), and we will delete this information.

**The purpose and basis on which we process personal data:****Cabooter Group processes your personal data for the following purposes:**

- To be able to call or email you if necessary to perform our services
- To inform you about changes to our services and products
- Cabooter Group analyzes your behavior on the website to improve the website and tailor the range of products and services to your preferences.
- Cabooter Group tracks your surfing behavior across different websites to tailor our products and services to your needs.
- Cabooter Group also processes personal data when we are legally required to do so, such as data needed for our tax return.
- Automated decision-making: Cabooter Group makes decisions based on automated processing about matters that can have (significant) consequences for people. These are decisions made by computer programs or systems, without a human (for example, an employee of Cabooter Group) being involved. Cabooter Group uses the following computer programs or systems: #use\_explanation

**How long we keep personal data:**

Cabooter Group does not keep your personal data longer than is strictly necessary to achieve the purposes for which your data is collected. We use the following retention periods for the following categories of personal data: #retention\_period

**Sharing personal data with third parties:**

Cabooter Group does not sell your data to third parties and only provides it if this is necessary for the execution of our agreement with you or to comply with a legal obligation. With companies that process your data on our behalf, we enter into a processor agreement to ensure the same level of security and confidentiality of your data. Cabooter Group remains responsible for these processing operations.

**Cookies, or similar techniques, that we use:**

Cabooter Group uses functional, analytical, and tracking cookies. A cookie is a small text file that is stored on your computer, tablet, or smartphone during your first visit to this website. Cabooter Group uses cookies with purely technical functionality. These ensure that the website works properly and that your preferred settings are remembered. These cookies are also used to optimize the website. Additionally, we place cookies that track your browsing habits so that we can offer customized content and advertisements.

On your first visit to our website, we have already informed you about these cookies and asked your permission to place them.

You can opt out of cookies by setting your internet browser to no longer store cookies. Additionally, you can delete all information previously stored through your browser's settings.

For an explanation, see:

<https://veiliginternetten.nl/themes/situatie/cookies-wat-zijn-het-en-wat-doe-ik-ermee/>

Cookies are also placed on this website by third parties. These are, for example, advertisers and/or social media companies. Here is an overview:

[For example: Cookie: Googly Analytics Name: \_utma Function: Analytical cookie that measures website visits Retention period: 2 years]

### **Accessing, modifying, or deleting data:**

You have the right to access, correct, or delete your personal data. Additionally, you have the right to withdraw your consent to data processing or to object to the processing of your personal data by Cabooter Group, and you have the right to data portability. This means that you can submit a request to us to send the personal data we have about you in a computer file to you or another organization named by you.

You can send a request for access, correction, deletion, data transfer of your personal data, or request to withdraw your consent or object to the processing of your personal data to [info@cabootergroup.com](mailto:info@cabootergroup.com).

To make sure that the request for access has been made by you, we ask you to send a copy of your identity document with the request. In this copy, black out your passport photo, MRZ (machine-readable zone, the strip with numbers at the bottom of the passport), passport number, and Citizen Service Number (BSN). This is to protect your privacy. We will respond as quickly as possible, but within four weeks, to your request.

Cabooter Group also wishes to point out that you have the option to file a complaint with the national supervisory authority, the Dutch Data Protection Authority. You can do this via the following link: <https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

### **How we secure personal data:**

Cabooter Group takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure, and unauthorized modification. If you feel that your data is not properly secured or there are indications of abuse, please contact our customer service or via [info@cabootergroup.com](mailto:info@cabootergroup.com).